
American Society for Quality

Section 501 North Central Pennsylvania

NEWSLETTER

December 2003

December 2003 Meeting



DATE: Tuesday, December 9, 2003

TIME: Dinner - 6:00 P.M., Program - 7:00 P.M.

PLACE: **High Steel Structures, Inc.**

3501 West Fourth St.; Williamsport, Pa.

(See reverse for directions)

COST: \$13.00 per person

MENU: Baked Ham and Baked Ziti with Tossed Salad, Fruit Salad, Scalloped Potatoes, Mixed Vegetables, Coffee, Iced Tea, and Dessert

PROGRAM: **Tour- High Steel Structures, Inc.; Williamsport, Pa.** Hosted by Paul Reed, Quality Assurance Manager.

RESERVATIONS: Contact Norval Johnston at (570) 769-4449 or reservation@asq501.org with your name **and meal choice** no later than 12:00 Noon on Friday December 5, 2003. **Late reservations cannot be accepted.**

NOTE: Please make all reservations through ASQ. If a reservation is made and you do not attend, you will be expected to pay for your meal. We cannot cancel meals the day of the meeting. Remember, dinner is optional. You may, if you wish, attend the program only, at no charge.

2003-2004 OFFICERS & COMMITTEE CHAIRS

TINA BYERS – *SECTION CHAIR*
West Pharmaceutical (570) 321-3859
Fax: (570) 321-3820
E-Mail: tkbye@uplink.net
chair@asq501.org

BILL HERALD – *SECRETARY-
EDUCATION*
Penn College T.T.C. (570) 327-4775
Fax: (570) 320-5239
E-mail: wherald@pct.edu
secretary@asq501.org

MARY SECULES- *NEWSLETTER*
West Pharmaceutical (570) 321-3879
Fax: (570) 321-3820
E-mail ms729@chilitech.net
newsletter@asq501.org

DAN CRUST – *VICE CHAIR,
PSU CHAPTER LIASON*
State of the Art (814) 355-8004
Fax: (814) 355-2714
E-mail: dcrust@resistor.com
vicechair@asq501.org

NORVAL JOHNSTON – *PROGRAMS
ARRANGEMENTS*
First Quality (570) 769-4449
Fax: (570) 769-4297
E-mail: norvalj@suscom.net
programs@adsq501.org

CHRIS STABLEY – *MEMBERSHIP*
West Pharmaceutical (570) 398-1133
Fax: (570) 398-1671
E-mail: cstabley@pa.net
membership@asq501.org

MATT MARSHALL - *TREASURER,
ON-LINE, INTERNET LIASON*
H. Warshow & Sons (570) 742-2246
Fax: (570) 742-2211
E-mail: mtmarsha@localnet.com
treasurer@asq501.org

SHARON HOFFMANN - *SMP, CERTIFICATIONS,
RE-CERTIFICATIONS, EXAMS, UPGRADES*
IMC (570) 329-3200
Fax: (570) 329-1440
E-mail: sharonh@imcpa.com
certificate@asq501.org

BOB SINGER - *AUDITING*
H. Warshow & Sons (570) 742-2210
Fax: (570) 742-2211
E-mail: Rsinger@Hwarshow.com
audit@asq501.org

PROGRAM OUTLINE AND DIRECTIONS TO High Steel Structures Inc.

Founded in 1931 in Lancaster, PA, High Steel Structures, Inc., an ISO 9001-2000 certified company is the largest fabricator of steel bridge superstructures in North America, with more than one million tons of steel bridges fabricated in the past 20 years. High Steel's more than 1000 co-workers fabricate a wide range of complex bridge components, and the company offers services in steel erection, transportation, and emergency bridge repairs. High Steel Structures has been instrumental in the development of new processes and materials that have revolutionized the bridge industry. The company is headquartered in Lancaster and operates four fabrication facilities in Lancaster and Williamsport.

From State College/Bellefonte: Follow Rt. 220 North toward Williamsport. Take the Fourth St. exit (first Williamsport exit). Go approx. one mile. The facility is on the right.

From Danville/Milton: Follow I-180 West to exit #29. Take Rt. 15 North to Foy Ave./Lycoming Creek Rd. exit. Turn left at the bottom of the ramp onto Foy Ave. and pass under Rt. 15. Turn left and enter Rt. 15 South. Take the Fourth St. exit. Turn right at the bottom of the ramp onto Fourth St. Go approx. 2 miles. The facility is on the left.

From Lewisburg: Follow Rt. 15 North to Williamsport and take the Foy Ave./Lycoming Creek Rd. exit. Turn left at the bottom of the ramp onto Foy Ave. and pass under Rt. 15. Turn left and enter Rt. 15 South. Take the Fourth St. exit. Turn right at the bottom of the ramp onto Fourth St. Go approx. 2 miles. The facility is on the left.

NEW MEMBERS

Bradley A. Ishler, Port Matilda

New members to ASQ are our guests at their first section meeting attended within six months of joining. Section members accompanying newly-recruited members to their first section meeting will receive dinner free.

November Meeting Highlights

1. Nominations for the "Chair", "Vice-chair", "Secretary" and "Treasurer" positions will be discussed as part of the December 2003 meeting. If you wish to nominate or be nominated for one of the above listed chair positions, contact any member of the executive committee (listing posted at bottom of page one of newsletter) with the name of the person(s) being nominated. Nominations will also be accepted during our December meeting. If there are questions with regard to the responsibilities related to any of the chair positions, contact Tina Byers.
2. There is a tentative plan to hold CQE certification training in February or March, 2004 if there is enough interest. If you or someone you know are interested, contact Bill Herald, Section Secretary/Education. The next local certification test is in June.
3. A third meal choice is being made available at meetings for those who are interested in lighter fare. Example: chef salad. The price will be the same as the other meals being offered. For further information, contact Norval Johnston.
4. **Minitab Presentation:** "Help! I'm Out of Control" was presented by Bob Langton, Commercial Sales Representative, and Michelle Touchton, Technical Training Specialist at Minitab headquarters at State College. Many of the more well known statistical techniques were discussed, with demonstrations of Minitab's capabilities. Bob and Michelle discussed Pareto charts, R charts, Xbar charts, S charts, Moving range charts, and why each of them is useful. They were able to tie the charts to real-life situations, and explained various interpretational techniques. Minitab statistical software evolved from professors at Penn State who developed it for teaching students. As the students joined the workforce and Minitab got better known and popular, the demand grew, and they are now celebrating their 30th year. Approximately 90% of the companies who are using Six Sigma use Minitab.

Future Meeting Topics

1. January, 2004: No Meeting Scheduled
2. **Tuesday**, February 10, 2004: “Turning on a Dime: The Kaizen Blitz to Improve Quality and Productivity” by Bob Gudgel of Penn College, Location: Williamsport
3. March 9 or 10, 2004: Date and topic TBD; Location: State College/Bellefonte area
4. Wednesday, April 14, 2004: Topic: Customer-Supplier Relationships or Malcolm Baldrige National Quality Award, Location: TBD
5. Wednesday, May 12, 2004: Plant Tour at Springs Window Fashions, Montgomery, hosted by Harold Tonkins

Dinner menus and meal costs will be announced before each meeting.

Due to a lack of interest from the section membership, the executive committee has decided to postpone having a seminar in March 2004 and will instead have a regular dinner meeting that month. Thank you to those who responded to the Seminar Survey. Your feedback will be used in planning for a future seminar.

If you have any suggestions for meeting topics, or would like to volunteer to do a presentation for our section in 2004-05, please contact Norval Johnston at (570) 769-4449 or at programs@asq501.org.

Electronic Newsletter

This month's newsletter will be the last one sent both electronically and via ground mail to members. Beginning with the February newsletter, those members who have authorized e-mail communications from our section will receive the newsletter electronically and all other members will receive the newsletter via ground mail. If you wish to receive the newsletter electronically, you must contact headquarters and authorize “Section e-mail”.

The note below is from ASQ headquarters. Re: Section Basics and mark of excellence.

Congratulations! Your section has fulfilled the 03-04 minimum requirements for being in good standing in the Society and has achieved Level I Section Basics in the Section Management Program (SMP).

