
American Society for Quality

Section 501

North Central Pennsylvania

NEWSLETTER

November 2004

November 2004 Meeting



DATE: Wednesday, November 10, 2004

TIME: Dinner - 6:00 p.m., Program - 7:00 p.m. (Cash bar/registration at 5:30 PM)

PLACE: **Watson Inn**

50 North 2nd Street; Watsontown, Pa

(See reverse for directions)

COST: \$17.00 per person

MENU: Chicken Marsala OR Baked Haddock, each served with Tossed Salad, Red Potatoes, Vegetable, Rolls & Butter, and Non-Alcoholic beverage

PROGRAM: "ISO 9001-2000: A New Paradigm for Healthcare", presented by Bryce Carson, Vice-President, Quality Paradigms Training and Consulting, Inc.

RESERVATIONS: Contact Bill Herald at (570) 327-4775 or wherald@pct.edu with your name and meal choice by 12 Noon on Friday, November 5, 2004. Late reservations cannot be accepted.

We apologize for the late meeting notification. There was some confusion since **Norval's move from the area. We wish him well in his new endeavor.**

NOTE: Please make all reservations through ASQ. If a reservation is made and you do not attend, you will be expected to pay for your meal. We cannot cancel meals the day of the meeting. Remember, dinner is optional. You may, if you wish, attend the program only, at no charge.

2003-2004 OFFICERS & COMMITTEE CHAIRS

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NEW MEMBERS

Louis A. Johnson; Mini Tab; State College
Lydia J. Shaffer; Exygen Research; State College

New members are our guests at their first section meeting attended within six months of joining. Section members accompanying newly-recruited members to their first section meeting will receive dinner free.

Program Highlights

This presentation will describe how the healthcare organization can identify its key processes by building on existing policies, guidelines and management control systems. This will enable the development of a quality management system that is suitable for, and is structured to reflect, the scope of services it supplies and the processes and specific practices it employs. Bryce Carson is Vice President of Quality Paradigms Training & Consulting, Inc., a world wide consulting firm specializing in assisting healthcare organizations achieve ISO 9001-2000 certification. He is a Registrar Accreditation Board (RAB) Certified Quality Systems Lead Assessor and Senior Graded Assessor under the International Association of Training and Certification Association (IATCA) scheme.

Directions to the Watson Inn:

From State College: Follow I-80E to exit 212W (I-180W). Take the Watontown exit from I-180W (exit 1). Turn left at the bottom of the ramp and go approx. 2 miles. Turn right onto Rt. 405N, which becomes Main St. Watson Inn is on the right side of the street.

From Lewisburg/Milton: Follow Rt. 147N, which becomes I-180W at I-80. Take the Watontown exit from I-180W (exit 1). Turn left at the bottom of the ramp and go approx. 2 miles. Turn right onto Rt. 405N, which becomes Main St. Watson Inn is on the right side of the street.

From Williamsport: Follow Rt. 15 South to Allenwood. Turn left at the light onto Rt. 44E and follow to Rt. 405. Turn right onto Rt. 405S, which becomes Main St. Watson Inn is on the left side of the street.

Future Meeting Topics

Wednesday, December 8- Plant tour at West Pharmaceutical Services; Jersey Shore by Linda Morse