
American Society for Quality
Section 501
North Central Pennsylvania
NEWSLETTER

MARCH 2011



MARCH 2011 MEETING

DATE: *March 15, 2011*

TIME: *Program: 6:30 pm*

PLACE: *The Tech Group*

[2921 W. Reach Road, Williamsport, Pa. 17701](http://www.asq.org/locations/2921-W-Reach-Road-Williamsport-Pa-17701)

DINNER: **No Dinner**

COST: **None**

PROGRAM: **Transforming Audits to Add Real Value**

Although internal auditing is meant to be a key component in evaluating and improving quality management, they often end up simply being tools to assess compliance with an industry or regulatory standard, with little attention to real opportunities to add value and reduce waste. Within my organization, we are in the process of transforming our internal audit objectives to not simply avoiding nonconformances to standards, but to evaluating audits on their ability to add tangible value. And in the process we're moving from a perception of audits as "QA police actions" to one which encourages full participation. This presentation provides the philosophy and simple methodology for transforming your audit program.

Mark Loewen
Director QA/RA
First Quality Enterprises, Inc.

NOTE: **NO CAMERAS OR SMOKING ARE ALLOWED ON SITE.**

SAFETY: The meeting will be held in the training room, which requires passing through manufacturing areas. Hearing protection, safety glasses, beard and hair coverings will be required. No open toed shoes allowed.

RESERVATIONS: Please e-mail or call your reservation to Tina Byers at Tina.Byers@westpharma.com or 570-321-3859 by March 14, 2011.

2010-2011 OFFICERS & COMMITTEE CHAIRS

TINA BYERS – CHAIR

*West Pharmaceutical Services
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E-Mail:

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chair@asq501.org*

DAN CRUST– TREASURER

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*SHARON HOFFMANN - SMP,
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Volunteers

ASQ is an all-volunteer organization and we need to have as many individuals involved as possible to keep the organization new and interesting. Many positions are open to interested individuals. The list of positions is shown on the Section Home page: www.asq501.org. Please contact an officer if you are interested in volunteering with the section or if you have a question regarding a particular position and its responsibilities.

Welcome new members

Mr. Bryan E. Francis
Christopher P. Keller
Asirseelan Prince Prem

UPCOMING MEETINGS

April 2011: Advanced FMEA - Alcan Cable

May 2011: Plant Tour State of the Art

Directions to The Tech Group

Directions: From Milton

- Take Route I-180 West toward Williamsport
- I-180W becomes US-220S.
- Exit Reach Road
- Turn right off of exit and continue to red light.
- Turn left at red light
- The Tech Group is approximately 1/2 mile on left across Smurfit Stone

Directions: From Jersey Shore

- Take Route US-220 toward Williamsport
- Exit Reach Road
- Turn left off of exit and continue to red light.
- Turn left at red light
- The Tech Group is approximately 1/2 mile on left across Smurfit Stone